



www.computersciencelabs.com

Who We Are

Address:

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Registered Trading Name Data Clinic Ltd

Company Registration: 04417174

VAT Registration: 793061422

How to Make a RAID Scope purchase

Browse through our services and select RAID Scope by adding this item and a service level to your prospective purchases.

Once you have completed your selection click on "Checkout" and you will be asked for a few details that are required to process your order.

We accept the following major credit and debit cards: Visa, MasterCard, Maestro, Solo, and Delta.

A deduction from your credit or debit card is only made on successful application of the RAID Scope service and with your agreement.

Shipping & Handling

Once you have registered your credit card details and contact details etc you must download the RAID Scope software from our web server. Once downloaded you must successfully apply RAID Scope to your system.

Delivery Policy

Delivery of RAID Scope will only be made to the cardholder at his/her registered address which may need to be verified. We will not in any circumstances deliver to any other person or address.

The RAID Scope application captures and forwards a representative sample of your system data. Once received we will attempt to recover and test your system configuration data.

By applying and activating our software you acknowledge that you have requested our RAID Scope service.

You will be notified by e-mail that your sample system data has been received.

We will attempt to return the RAID Scope configuration data within the service level you purchased.

You will be advised by e-mail that your configuration data has been restored and is available for use.

In making your recovered configuration data available to you, you agree that you are satisfied with the RAID Scope service and that the service price advertised is now payable.

Before you are legally entitled to use your data, payment in full must be received and funds cleared.

Your authority for payment and use of the service must be given in writing, by email.

No services are performed and no charges are incurred without your consent.

We will retain a copy of your data for a period of 28 days, during this period we will answer queries and provide further copies if required. You will be advised of an additional fee for subsequent use after 28 days from your first purchase.

Tax Charges

The price is exclusive of any payable V.A.T. in the U.K.

RAID Scope price

The price of your order will be as shown in our current catalogue or on our website at the time you place your order.

Every effort is made by us to ensure that the price shown in our current catalogue or shown on our website is accurate at the time you place your order. If an error is found, we will inform you as soon as possible and offer you the option of reconfirming your order at the correct price or cancelling your order.

Product Descriptions

The description of the RAID Scope goods and services you order will, so far as possible, be as shown in on the web site at the time you placed your order. We can accept no liability for changes in specifications imposed upon us by suppliers.

Liability & Warranty

In requesting the RAID Scope service you represent that you are in lawful possession of any data media and or equipment and you have a lawful purpose to request such services.

You understand that the system/data/equipment you are making available is already faulty or damaged and that recovery efforts can result in further loss or damage and that equipment system warranties may become void and that Computer Science Labs, its parent company or agents is not responsible for this or any other type of loss or damage.

Computer Science Labs and its parent company reserve the right to subcontract the service offered.

You understand that Computer Science Labs and its parent company and agents do not offer any guarantees or warranties of any kind and that the extent of any liability to you is strictly limited to the fees you pay Computer Science labs, its parent company or agents for its services.

In the unlikely event a dispute arises that cannot be settled informally, you agree that such a dispute will be solely resolved according to and under the Laws of England and in an English Court.

Returns Policy

If you are not completely satisfied with your purchase, you can request a refund in writing within 14 days of purchase. We will then attempt to rectify any fault or refund the price of your purchase.

Should you have a complaint or any comments please do not hesitate to contact us.